Zoom Transcript from Health APT Working Group 10/27/2021

From leanna.miller@va.gov to Everyone: 02:12 PM

FYA - flagship mobile team just did some very interesting IA research that you can see here: https://github.com/department-of-veterans-affairs/va.gov-team/tree/master/products/va-mobile-app/ux-research/information-architecture

Results should be available in a week or two

From Jeff Scheire to Everyone: 02:12 PM

Thanks Leanna!

From leanna.miller@va.gov to Everyone: 02:12 PM

You’re welcome! We have a tiny version of the “health apartment" on mobile, happy to share what we’ve learned.

From Jeff Scheire to Everyone: 02:13 PM

Please do! We’re trying to move as fast as possible and build off of existing knowledge, products, features, etc.

From VHAISWHANCOT to Everyone: 02:17 PM

First time I heard, "rebuild MHV inside VA.gov. It is different than MHV being the middleman or Health with MHV branding.

or same?

From Meg Peters to Everyone: 02:18 PM

We will maintain the MHV brand.

Our research has shown how much Veterans trust MHV.

From leanna.miller@va.gov to Everyone: 02:18 PM

So glad to hear that!

From VHAISWHANCOT to Everyone: 02:19 PM

Carnetta needs to be added as a SME.

From Jeff Scheire to Everyone: 02:19 PM

Thank you for the recommendation! Noted. :)

From Meg Peters to Everyone: 02:20 PM

We would love to talk to Carnetta soon — we were planning to contact her.

From Jeff Scheire to Everyone: 02:25 PM

Question: capabilities identified by leadership in initial work group

Question: approach and goal of this working group

From VHAISWHANCOT to Everyone: 02:57 PM

Just used appts as hypothetical. Agree Lauren with what you are saying.

Carnetta, did you want to say something?

Meg, you stated you worked with Rich. Rich?

I have a 3:00 meeting. My apologies.

From leanna.miller@va.gov to Everyone: 03:00 PM

Bye Theresa!

From Nancy Wilck to Everyone: 03:00 PM

I'm dropping for another meeting too.

From Meg Peters to Everyone: 03:01 PM

@Carnetta - let’s talk about SMEs for appts offline.

From Samara Strauss to Everyone: 03:01 PM

I also have to jump -- thank you for including me in this call. Looking forward to continuing working with the health care team to make sure the transition is seamless with the rest of VA.gov's authenticated experience!

From VHAISWHANCOT to Everyone: 03:01 PM

Thank you.

**Participants**

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11. Wilck, Nancy
12. Perez, Andrea
13. Lipscomb, Bresha
14. Riley, Bryan
15. Scruggs, Carnetta
16. Worthington, Charles
17. Johnston, Chris
18. Reinold, Cody
19. Trimm, Cory
20. Howard, Gary
21. Dom, Jenny
22. Rahaghi, John
23. Alexanderson, Lauren
24. Miller, Leanna
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26. Bain, Matt
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